

Public Document Pack

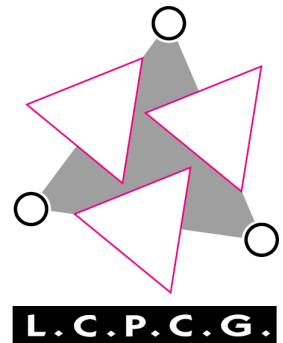
LEWISHAM COMMUNITY POLICE CONSULTATIVE GROUP

Working for a safer Lewisham for all

AGENDA

Date: Tuesday, 3 December 2013 at 7.00 pm

Venue: Council Chamber - Civic Suite Catford, London
SE6 4RU



Please arrive promptly for 6.45 so we can start the meeting on time.
There will be hot food and seasonal refreshments after the meeting.

This is a public meeting, and although LCPCG member organisations are particularly called to send someone, residents and borough users from all communities are welcome

The Civic Suite has disabled access. Reports can be made available in additional formats on request and can usually be provided within 3 days. There is also a reading machine at Catford Library. A portable induction loop is also available on request.

Please contact the LCPCG Co-ordinator on 020 8314 8975 if you have any special requirements regarding communication or access.

THESE PAPERS WILL BE AVAILABLE ON THE DOOR

For any additional information about the meeting please contact:

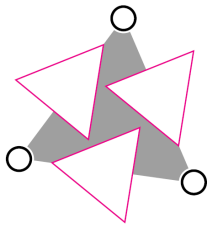
Daisy Cairns, LCPCG Coordinator, 2nd Floor, Civic Suite, Catford Road, London, SE6 4RU

Tel: 020 8314 8975 Email: cpcg@lewisham.gov.uk

Online: <http://www.lewisham.gov.uk/LCPCG> and [Twitter @LewishamCPCG](https://twitter.com/LewishamCPCG) and
www.lewishamstopandsearch.co.uk

ORDER OF BUSINESS

Item No		Page No.s
1.	Welcome and Introduction from LCPCG Chair Welcome and Introduction by Jackie Addison, Chair of the LCPCG.	
2.	Apologies for absence	
3.	Minutes of previous meeting Draft minutes of the previous LCPCG ordinary meeting, 8 October 2013.	1 - 7
4.	Membership Applications x 2 Hestia Housing and Tyrwhitt Road Neighbourhood Watch have both applied to join LCPCG and have been recommended by the Strategy Group. <i>(The constitution / supporting documents are only online to save printing costs).</i>	8 - 26
5.	Natasha Plummer, MOPAC Head of Engagement Natasha Plummer, Head of Engagement at the London Mayor's Office for Policing and Crime (MOPAC) will be explaining what a Safer Neighbourhood Board (SNB) is, why they are being created, and sharing a sample pack of the reports and data that SNBs will look at. MOPAC have written some "Safer Neighbourhood Board Guidance" which is available online at http://goo.gl/TGDRzP Attachments 1) Sample Data Pack for SNBs 2) MOPAC Presentation 03 Dec 2014 (uploaded after meeting)	27 - 43
6.	LCPCG & Lewisham Council: How do we expect the Lewisham SNB to work? Lewisham CPCG's Chair and the Council's Head of Crime Reduction will explain what plans they have to introduce a Safer Neighbourhood Board in Lewisham.	44 - 45
7.	LCPCG's Stop and Search Chair - SNBs and the Stop and Search group Will the SNB improve Stop and Search accountability in Lewisham?	
8.	Joint Question and Answer session - Safer Neighbourhood Boards Members of the audience will have the opportunity to ask questions about Safer Neighbourhood Boards.	
9.	Lewisham Police - Update from the Borough Commander Chief Superintendent Russell Nyman will give a verbal update to the meeting and provide a presentation on recent crime figures. We hope to upload the presentation the week before the meeting, otherwise, it will be available on the door.	46 - 56
10.	Lewisham Council - Update from Head of Community Safety Services Geeta Subramaniam-Mooney, Head of Lewisham Council's Crime Reduction Services and Supporting People, will update the meeting.	
11.	Joint Question and Answer Session - Police and Crime Reduction Service Members of the audience will have the opportunity to put questions to Mr Nyman and Ms Subramaniam-Mooney.	
12.	Update on the LCPCG Stop and Search Group An update about the work of the Lewisham Stop and Search Scrutiny Group from the group's chair, Emmanuel Imuere.	
13.	Any Other Business	
14.	Further information Further information relevant to the topics to be covered in this meeting.	57 - 59



L.C.P.C.G.

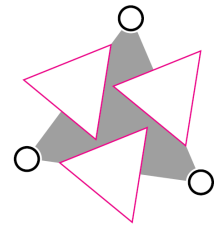
LEWISHAM COMMUNITY POLICE CONSULTATIVE GROUP

Working for a safer Lewisham for all

MINUTES

Tuesday, 8 October 2013 7.00 pm

Committee Rooms 1 & 2 - Civic Suite



L.C.P.C.G.

PRESENT and representing LCPCG MEMBER ORGANISATIONS:

Councillor Jackie Addison	SG	(Chair) Lewisham Council
Gary Connors		(speaker) Deputy for Lewisham Council Crime Reduction Service
Supt Mickey Gallagher		(speaker) Lewisham, MPS
Chief Insp Graham Price	SG	(speaker) Metropolitan Police Service, Lewisham
Emmanuel Imuere	SG	(speaker) Lewisham Stop and Search Scrutiny group Chair / PYE Project
Gurbakhsh Garcha		Ackroyd Community Association
Margaret McCarthy		Bellingham Ward Panel
Tayo Disu		Chair of LCPCG Hate Crime Working Gr'p / Tabernacle Church
Christine Kibblewhite		Crofton Park Ward Panel
Trevor Jones		Deptford Sector Working Group
Anthony Scully		Friends of Home Park
Gitta Hutt		Ladywell Ward Panel
Martyn Grover	SG	LBBAC, Lewisham Borough Business Against Crime
Joanne Hall	SG	LCPCG Ward Panel Forum Vice Chair / Lewisham Central SNP
Elsa Pascal (deputy)		LEMP (Lewisham Ethnic Minority Partnership)
Councillor Crada Onuegbu		Lewisham Council
Councillor David Britton		Lewisham Council
Louise Hubbard	SG	Safer Lewisham Partnership rep (Probation)
Phil Turner	SG	Second Wave Youth Arts
Mahad Abdullahi	SG	Somali and Somaliland London Community
Naomi Allen		XLP

SG = Member of LCPCG Strategy Group

OTHERS PRESENT:

Supt Neil Evans	(speaker) Lewisham Police (MPS)
Vanesa Antar	(speaker) Lewisham Homes
Daisy Cairns	(minutes) LCPCG Coordinator
Ali Alao	SSLC
Bill Konos	Alternatives4.com blog
BT Langridge	Bellingham Ward Panel
Cheryl Holder	Survivor Jenés
Cllr Janet Daby	Lewisham Council
Damian Griffiths	-
David Brown	Tyson Road Neighbourhood Watch
Deirdre Mason	Crofton Park SNP
Delroy Downer	LBL
E McB	Reach Dem
Gary Cummins	London Borough of Lewisham (LBL)

H D Levy	Resident
K Whipp	-
Karen Westbrook	London and Quadrant
Poonam Mahadik	Family Services UK
S Oliver	Micah
Sam Dias	LBL (Stop and Search Group member)
Steve	-
Thomas Joseph	Step by Step
Tina Symonds	Family Services UK
Yekolia Amartsoo	Reach Dem

1.	<p>Welcome and Introduction from LCPCG Chair</p> <p>The Chair welcomed the audience to the meeting and updated them on the work of the Strategy Group since the last meeting. This included the stall at People’s Day, where Strategy Group members promoted the LCPCG’s work and the recently closed Home Office consultation on Stop and Search. Meetings have been held between the LCPCG Chair, Vice Chair, and Lewisham Council and MOPAC in order to further the development of a Lewisham Safer Neighbourhood Board. The Chair explained that there were both positive developments and areas of concern remaining and that the next LCPCG public meeting would cover this in more depth.</p>	
2.	<p>Apologies for absence</p> <p>Apologies were received from</p> <p>LCPCG STRATEGY GROUP: Lewisham Police Borough Commander Russell Nyman; Geeta Subramaniam-Mooney - Lewisham Council; Nico Springman – Ward panel forum chair/Ladywell; Richard Holland– WP Forum co-vice-chair / Downham; Sadiki Harris– Stop & Search group vice chair; David Michael; Florence Emakpose; Royston John (Vice Chair)</p> <p>LCPCG MEMBERS: James Dobson; Laurel Saunders– Rushey Green Ward Panel; Man Mohan; Heidi Alexander MP; Joan Ruddock MP; Gill Lewis – Grove Park ward panel; Judith Seymour – Crofton Park ward panel; Anita Whitfield – Lee Green and Blackheath ward panel; Cl Stuart Bell; Cllr Jimi Adefiranye and notice from Cllr Janet Daby that she will attend but will arrive late.</p> <p>And also in particular the meeting noted that LCPCG Vice Chair Royston John was attending a meeting of the umbrella group LCP2 to discuss the Safer Neighbourhood Boards, how groups can work together and sharing what is working; and that another Strategy Group member Florence Emakpose has been seriously unwell, and wishing her a speedy recovery.</p>	
3.	<p>Minutes of previous meeting</p> <p>The minutes were agreed by the meeting and the following items were raised by members of the audience. Barry Langridge noted the apologies of the Borough Commander and that there is a worrying trend of him not attending LCPCG meetings.</p> <p>ACTION: The LCPCG Chair was asked to raise this lack of attendance as an issue of concern.</p> <p>ACTION: Bryan Pope noted that he had expressed interest in the Stop and Search group at the last meeting and given his phone number to the S&S</p>	<p>LCPCG Chair S&S Chair</p>

	group chair but had not heard back.	
4.	<p>Tribute to Asquith Gibbes</p> <p>The Chair gave a speech in memory of the first chair of the LCPCG, Asquith Gibbes MBE who passed away in July. He was Chair of the group for 18 years, and the meeting noted his ground breaking work, and the wide range of roles he had held and they celebrated his efforts working for safer and fairer communities both in the borough and across London. The meeting observed a minute's silence in Asquith's memory.</p>	
5.	<p>Anti Social Behaviour - Special Topic</p> <p>Gary Connors, Strategic Manager of the Lewisham Council Crime Reduction Service spoke to the meeting. He gave an explanation of what Anti Social Behaviour (ASB) is and provided the following definition which is used in Lewisham and widely across the country. He explained that he had been able to arrange a speaker from a local Housing Association to advise on their ASB work, and Vanesa Antar from Lewisham Homes would be taking questions with the other speakers at the end of this section. He went on to talk about the ways in which local authorities are empowered to tackle ASB and what is being done in Lewisham. His speech covered "skitching", the Neighbourhood Community Safety Service (NCSS), partnership work dealing with burglary hotspots, Hate Crime and 3rd party reporting, the up-coming Victims Conference, Street Drinking, Nuisance calls, CCTV, Knife Crime and responsible retailing charters. Gary also shared the good news that Multi-Agency teams in Lewisham have recently won 2 London Problem Oriented Policing Awards, and went through the new legislation on ASB (Anti-social Behaviour, Crime and Policing Bill 2013-14) and the bill is currently going through the Houses of Parliament and is expected to be enacted during 2014. <i>(Gary's detailed presentation is available on the meeting website.)</i></p> <p>ACTION: Gary offered to send the following to LCPCG for distribution: the briefing document about the London POP Awards, details about the NCSS surgeries, further information about the new ASB legislation, the date for publication of Lewisham's Hate Crime Manual</p> <p>Chief Inspector Graham Price from Lewisham Police then spoke about police responses to ASB. His speech covered how calls to 999 and 101 are managed, at the call centres and then in the Grip and Pace centre at Lewisham station. He explained that there will be vulnerability assessments of ASB calls, and that all repeat callers will get visits from their Safer Neighbourhood Team and further measures depending on these assessments. There have been around 2500 fewer calls than last year, and repeat ASB callers and noise-nuisance related calls both down by roughly 1/5th. There has been a Dispersal Zone in place around Lewisham Town Centre which has been very successful and has recently been extended for a further 3 months. This time of year often sees a spike in ASB and Burglary, which is related to the earlier hours of darkness, and longer nights, and other seasonal events such as Bonfire Night and Mr Price noted various methods which police use to tackle this.</p> <p>Superintendent Neil Evans then introduced himself as this was his first visit to an LCPCG meeting and he has recently been appointed as Supt for Operations at Lewisham Police. He explained that there is a special police operation to tackle</p>	<p>Gary Connors</p>

the spike mentioned above, called Operation Autumn Nights. Aspects of concern and some methods being used to tackle issues include: Seasonal rises in ASB, Robbery and Criminal Damage, Illegal imports and illegal sales of fireworks, Undercover purchasing by police cadets, Involvement of Safer Schools Officers, Zero Tolerance for ASB around fireworks and Trick or Treat, Working with local partners to identify vulnerable people and advise on security. He noted that LCPCG have been sending representatives to the planning meetings for Operation Autumn Nights. Members of the audience were invited to contact him via the Lewisham Police website.

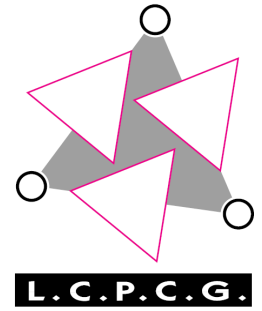
During Questions from the floor, the following issues were clarified and actions agreed:

- NCSS are working with Youth Service to address concerns arising from cuts to Youth Services.
- Fireworks are often sold from shops which are only set up for that short season.
- Local housing associations share information about “troubled families” to ensure that evicted families are not re-housed inappropriately, e.g. in close proximity creating untenable areas.
- Most phone calls to the police are answered in one of the call centres at Bow, Lambeth or Hendon, and not in local police stations.
- Catford and Deptford police stations no longer have 24 hour front counters open to the public, although officers will still be working in the buildings.
- Barry Langridge asked a question about a famous case involving CCTV and Supt Evans noted that it was not always a panacea, as footage may not always be clear, actions can be hidden from camera, and it does not include sound.
- The 2 stage closure orders in the new ASB bill can be used if sustained ASB can be proven. They will apply to company premises and public areas rather than private properties.
- An anonymous woman asked the council why they had not published a review of the Safer Lewisham Partnership’s Minimum Standards for ASB document as had been recommended by the Local Government Ombudsman, and why it was no longer available in the public domain. She then made allegations about particular police officers and gave their badge numbers. She was advised by the Chair that it was not appropriate to make public allegations about individuals at this public meeting, but that she could put in a FOI request about the other part of her question. A former LCPCG Strategy Group member then had a private conversation with the lady outside the meeting room.
- The Community Safety Service are absolutely willing to engage with voluntary and community organisations to either continue established projects, or to discuss new ones.
- The Lewisham Homes grading process for rehoming families affected by Domestic Violence is to compile a history of the case, with interviews and victim reports, which will be put to a panel. Only the top 5-10% will be considered by the Domestic Violence MARAC.
- Lewisham is part of the Troubled Families programme, although this is led by council officers from the CYP directorate as it is focussed around the

	<p>children.</p> <ul style="list-style-type: none"> • Cybercrime, which has many aspects including email hacking, online fraud, theft of bank details, is handled by a specialist Met Police unit, rather than local officers, as it is very technical and increasingly common. <p>ACTION: Gary agreed to contact Ken Bateman from Telegraph Hill about NCSS officers visiting a Residents Meeting. <i>(Coordinator has supplied contact info)</i></p> <p>ACTION: Gary agreed to distribute his presentation for this meeting so that people could have the information in writing. <i>(Presentation on the meeting website shortly after the meeting)</i></p> <p>ACTION: Supt Mickey Gallagher agreed to contact Bryan Pope with information about how his Neighbourhood Watch, which is a very high burglary area, could apply to install short term CCTV in his road <i>(LCPCG Coordinator & Ladywell SNT have contact details for Mr P).</i></p> <p>ACTION: Chief Insp Graham Price agreed to look at why there was no Police Officer at the last Bellingham Safer Neighbourhood Ward Panel meeting.</p>	<p>Gary Connors</p> <p>Gary Connors</p> <p>Supt M Gallagher</p> <p>CI Graham Price</p>
6.	<p>Membership applications and update</p> <p>Both Membership applications, from Reach Dem and Family Services UK were approved unanimously.</p> <p>The Chair also noted the report explaining how LCPCG will deal with communication problems with members, and explained that it is important members keep LCPCG informed of any changes to contact information.</p>	
7.	<p>Lewisham Police - Update from the Borough Commander</p> <p>The Borough Commander was not able to attend but his Deputy, Superintendent for Partnership, Mickey Gallagher, spoke on his behalf about the crime statistics shown in the presentation provided by police. This showed Weekly figures for Offences from April to Dec for Burglary, Robbery, Theft from Person, Theft from Motor Vehicles, and Percentage change for offences FYTD for Gun Crime and Knife crime as comparison with other boroughs. It also included the additional information which requested about TASER usage from the last LCPCG meeting in June and Mr Gallagher gave a brief description of the circumstances in which TASERS had been fired in the last 3 months. The presentation did not cover Domestic Violence (DV) or Racist and Religious Hate Crime. Mr Gallagher did discuss DV as a significant problem in the borough, and also Hate Crime - he had been to a meeting of the LCPCG's Hate Crime working group, and they are setting up focus groups with "Hard to Reach" communities in the borough. <i>(This presentation was uploaded to the website shortly after the meeting and is available with the meeting papers.)</i></p> <p>Superintendent Neil Evans spoke again to the meeting, this time about some of the specialist operations which are currently underway. These included: Operation Autumn Nights (described above); Operation Neptune – looking at markets for secondhand goods which is led by Safer Neighbourhood Teams; Operation Undercut – across the borough aiming to undercut the crime rates from the previous year across all crime types. Methods employed include: having targets based on Sanction Detections instead of offences; Internal review of mistakes; Focus on supervision; Positive mental attitudes; 'Taking Into</p>	

Agenda Item 4

LEWISHAM COMMUNITY POLICE CONSULTATIVE GROUP

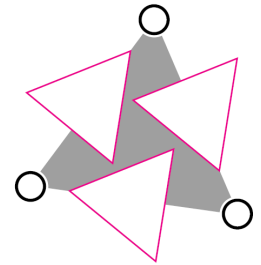


APPLICATION FOR MEMBERSHIP BY COMMUNITY ORGANISATION
(Which will form part of the next agenda)

Name of organisation: Hestia Housing & Support (Lewisham MAPPA Dispersed Service)	
Name and title of nominated representative of organisation: David Griffiths Service Manager	
Telephone Number: 0208 691 7582	Mobile Number: 07791145463
E-mail address: david.griffiths@hestia.org	
Address to which communication should be sent: Hestia Unit 3 California Building Deals Gateway SE13 7SB	
Name and title of Deputy: Sundip Binning – Support Officer	
Telephone Number: 0208 691 7582	Mobile Number: 07814473084
E-mail address: Sundip.binning@hestia.org	
Address: (if different from above) As above	
Purpose/aims of organisation: Hestia is a charity that has its roots in the St Mungo Community Trust which was founded in 1970. Within four years, the organisation was running a night shelter, a bail hostel and a variety of supported housing schemes. The organisation split into three in 1979, becoming St Mungo Housing Association, Bondway Housing Association and St Mungo Community Trust which was re-launched as Hestia Housing and Support in June 1998. From 1980 onwards, Hestia developed steadily and now provides accommodation and a network of care and support services in a variety of settings for people from a wide range of backgrounds and life experiences. Service settings include Approved Premises, residential care homes, high support hostels, non-registered supported housing projects, floating support services and group homes. Hestia work in partnership with a range of agencies across the whole Greater London area and currently deliver on 86 contracts with purchasers such as Supporting People, Social Services, Primary Care Trusts and the Home Office. Hestia's Lewisham Dispersed Service is for offenders who have been deemed 'high risk' by the Multi Agency Public Protection Arrangements (MAPPA), which includes those agencies tasked with the management of 'high risk' offenders who are considered to be at risk of causing harm/or re-offending. The aim of this service is to reduce crime and help towards building safer and more inclusive communities. Hestia work closely with MAPPA, as well as other agencies to help achieve these aims.	

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LEWISHAM COMMUNITY POLICE CONSULTATIVE GROUP

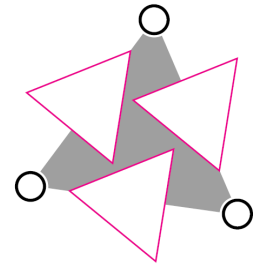


L.C.P.C.G.

**APPLICATION FOR MEMBERSHIP BY COMMUNITY ORGANISATION
(Which will form part of the next agenda)**

Year founded: 1970		
Name and title of Secretary: Mr Patrick Ryan – Chief Executive and Company Secretary		
Address: Registered Head Office: Maya House, 134-138 Borough High Street, London, SE1 1LB		
Number of individual members: 36	Number of affiliated members: 0	
We are affiliated to: N/A		
The following organisations are affiliated to us:- East London Mental-Health Support In Waltham Forest		
A copy of our constitution is attached/not attached: (please delete whichever is not relevant) Memorandum & Articles of Association		
If your constitution is not attached, please indicate here, the reason for this.		
Signed: D Griffiths	Position: Service Manager	Date: 29/10/13
Return this application form together with your organisation's own constitution to: LCPCG Co-ordinator, 2nd Floor Civic Suite, Lewisham Town Hall, Catford, London SE6 4RU or by email to: cpcg@lewisham.gov.uk Please find attached a copy of the LCPCG constitution.		

LEWISHAM COMMUNITY POLICE CONSULTATIVE GROUP



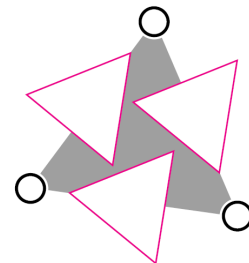
L.C.P.C.G.

**APPLICATION FOR MEMBERSHIP BY COMMUNITY ORGANISATION
(Which will form part of the next agenda)**

Name of organisation: Tyrwhitt Road Neighbourhood Watch	
Name and title of nominated representative of organisation: Mr Bryan Pope, Coordinator of Tyrwhitt Road Neighbourhood Watch	
Telephone Number: 07972 631 104	Mobile Number: n/a
E-mail address: londonbry57@gmail.com	
Address to which communication should be sent: 87 Tyrwhitt Road Brockley London SE4 1QE	
Name and title of Deputy: PCSO Karen Creech from Ladywell Safer Neighbourhood Team	
Telephone Number: SNT phone number: 020 8721 2484	Mobile Number:
E-mail address: Ladywell.SNT@met.police.uk	
Address: (if different from above) c/o Deptford Police Station 114 Amersham Vale SE14 6LG	
Purpose/aims of organisation: Testimony from Sergeant David Hawtin, responsible for neighbourhood policing in Ladywell Ward. <i>“Mr Pope set up the Tyrwhitt Rd NHW around 2010. It has 30 members, meets every 4 months and the ward PCSOs always attend. Mr Pope has been an exceptional community member within Ladywell / Brockley wards and Lewisham as a whole. Not only has he set up the NHW he is also a panel member for our SNT, Pinnacle Housing, sets up the big lunch every year and always assists us on local crime issues. Many times he has helped with leaflet drops no matter the weather. The advice / leaflet he was given and follows is attached.”</i>	

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LPCPG RECORDS WHICH WILL BE USED FOR THE PURPOSES OF LPCPG WORK ONLY

LEWISHAM COMMUNITY POLICE CONSULTATIVE GROUP



L.C.P.C.G.

APPLICATION FOR MEMBERSHIP BY COMMUNITY ORGANISATION
(Which will form part of the next agenda)

Year founded:		2010	
Name and title of Secretary:			
n/a			
Address:			
n/a			
Number of individual members:		30	Number of affiliated members:
			n/a
We are affiliated to:			
The Neighbourhood Watch scheme is affiliated to the local police, specifically the Safer Neighbourhood Team (aka Local Policing Team)			
The following organisations are affiliated to us:-			
n/a			
A copy of our constitution is attached/not attached: (please delete whichever is not relevant)			
See attached leaflet			
If your constitution is not attached, please indicate here, the reason for this.			
Signed:	Position:	Date:	
Bryan Pope	T. Rd N. Watch Coordinator.	_____ Nov 2012	
Return this application form together with your organisation's own constitution to: LCPCG Co-ordinator, 2 nd Floor Civic Suite, Lewisham Town Hall, Catford, London SE6 4RU or by email to: cpcg@lewisham.gov.uk Please find attached a copy of the LCPCG constitution.			

MEMORANDUM AND ARTICLES OF ASSOCIATION

Companies Acts 1985 and 1989

Company limited by guarantee and not having a share capital

**(As amended and adopted by special resolutions passed on
24 November 2006, 30 November 2007 and 20 November 2008)**

MEMORANDUM OF ASSOCIATION OF HESTIA HOUSING AND SUPPORT

1. Name

The name of the Charity is Hestia Housing and Support.

2. Registered Office

The registered office of the Charity is to be in England.

3. Objects

The Objects are to provide short and long-term accommodation for individuals who suffer mental or physical infirmity, or who are otherwise in need of assistance, to assist them to fulfil their potential in the community and secondly to provide short and long term accommodation for homeless individuals and thirdly to relieve hardship and distress among individuals with mental and physical infirmity or who are otherwise in need of assistance.

4. Powers

The Charity has the following powers, which may be exercised only in promoting the Objects:

- 4.1 To promote or carry out research.
- 4.2 To provide advice and counselling.
- 4.3 To publish or distribute information.
- 4.4 To co-operate with other bodies.
- 4.5 To support, administer or set up other charities.
- 4.6 To raise funds (but not by means of taxable trading).
- 4.7 To borrow money and give security for loans (but only in accordance with the restrictions imposed by the Charities Act).
- 4.8 To acquire or hire property of any kind.
- 4.9 To let or dispose of property of any kind (but only in accordance with the restrictions imposed by the Charities Act).

- 4.10 To make grants or loans of money and to give guarantees.
- 4.11 To set aside funds for special purposes or as reserves against future expenditure.
- 4.12 To deposit or invest in funds in any manner (but to invest only after obtaining such advice from a financial expert as the Trustees consider necessary and having regard to the suitability of investments and the need for diversification).
- 4.13 To delegate the management of investments to a financial expert, but only on terms that:
 - (1) the investment policy is set down in writing for the financial expert by the Trustees;
 - (2) every transaction is reported promptly to the Trustees;
 - (3) the performance of the investments is reviewed regularly with the Trustees;
 - (4) the Trustees are entitled to cancel the delegation arrangement at any time;
 - (5) the investment policy and the delegation arrangement are reviewed at least once a year;
 - (6) all payments due to the financial expert are on a scale or at a level which is agreed in advance and are notified promptly to the Trustees on receipt; and
 - (7) the financial expert must not do anything outside the powers of the Trustees.
- 4.14 To arrange for investments or other property of the Charity to be held in the name of a nominee company acting under the control of the Trustees or of a financial expert acting under their instructions, and to pay any reasonable fee required.
- 4.15 To deposit documents and physical assets with any company registered or having a place of business in England and Wales as custodian, and to pay any reasonable fee required.
- 4.16 To insure the property of the Charity against any foreseeable risk and take out other insurance policies to protect the Charity when required.
- 4.17 To pay for indemnity insurance for the Trustees.
- 4.18 Subject to clause 5, to employ paid or unpaid agents, staff or advisers.
- 4.19 To enter into contracts to provide services to or on behalf of other bodies.
- 4.20 To establish or acquire subsidiary companies to assist or act as agents for the Charity.
- 4.21 To pay the costs of forming the Charity.

4.22 To do anything else within the law which promotes or helps to promote the Objects.

5. Benefits to Members and Trustees

5.1 The property and funds of the Charity must be used only for promoting the Objects and do not belong to the members but:

- (1) members who are not Trustees may be employed by or enter into contracts with the Charity and receive reasonable payment for goods or services supplied;
- (2) members (including Trustees) may be paid interest at a reasonable rate on money lent to the Charity;
- (3) members (including Trustees) may be paid a reasonable rent or hiring fee for property or equipment let or hired to the Charity; and
- (4) members (including Trustees) who are also beneficiaries may receive charitable benefits in that capacity.

5.2 A Trustee must not receive any payment of money or other material benefit (whether directly or indirectly) from the Charity except:

- (1) as mentioned in clauses 4.17 (indemnity insurance), 5.1(2) (interest), 5.1(3) (rent), or 5.1(4) (charitable benefits),
- (2) reimbursement of reasonable out-of-pocket expenses (including hotel and travel costs) actually incurred in the administration of the Charity;
- (3) any payment due to a Trustee under the indemnity provisions set out in the Articles;
- (4) payment to any company in which a Trustee has no more than a 1 per cent shareholding; and
- (5) in exceptional cases, other payments or benefits (but only with the written approval of the Commission in advance).

5.3 Whenever a Trustee has a personal interest in a matter to be discussed at a meeting of the Trustees or a committee, he or she must:

- (1) declare an interest before the meeting or at the meeting before discussion begins on the matter;
- (2) be absent from the meeting for that item unless expressly invited to remain in order to provide information;
- (3) not be counted in the quorum for that part of the meeting; and
- (4) be absent during the vote and have no vote on the matter.

5.4 This clause may not be amended without the written consent of the Commission in advance.

6. Limited Liability

The liability of members is limited.

7. Guarantee

Every member promises, if the Charity is dissolved while he or she remains a member or within 12 months afterwards, to pay up to £1 towards the costs of dissolution and the liabilities incurred by the Charity while he or she was a member.

8. Dissolution

8.1 If the Charity is dissolved, the assets (if any) remaining after provision has been made for all its liabilities must be applied in one or more of the following ways:

- (1) by transfer to one or more other bodies established for exclusively charitable purposes within, the same as or similar to the Objects;
- (2) directly for the Objects or for charitable purposes which are within or similar to the Objects;
- (3) in such other manner consistent with charitable status as the Commission approve in writing in advance.

8.2 A final report and statement of account must be sent to the Commission.

9. Interpretation

9.1 Words and expressions defined in the Articles have the same meanings in the Memorandum.

9.2 References to an Act of Parliament are references to that Act as amended or re-enacted from time to time and to any subordinate legislation made under it.

Company limited by guarantee and not having a share capital

ARTICLES OF ASSOCIATION OF HESTIA

1. Membership

- 1.1 The Charity must maintain a register of members.
- 1.2 The number of members shall be at least 28 and no more than 36 and at least one third of the members shall be users of the Charity's services.
- 1.3 Every member of the Charity shall either sign a written consent to become a member or sign the register of members on becoming a member.
- 1.4 Subject to the provisions of Article 5 the Board of Trustees shall appoint persons to be members of the Charity, but such appointment shall terminate unless the Charity ratifies it at its next Annual General Meeting.
- 1.5 A member is normally appointed for a term ending at the third AGM after the AGM at which his or her appointment has been ratified. On the expiration of the term a member is eligible for re-appointment for one further term expiring at the third AGM after the re-appointment. Thereafter, and subject to Article 1.6, a further year (or period between one AGM and the next if shorter) must normally elapse before he or she is eligible for re-appointment as a member. During that period the member shall be an 'Ineligible Person'. A member may be appointed or re-appointed for a shorter term, and if so, then the period when such a person is an Ineligible Person shall commence from the end of their second term.
- 1.6 In the event that a member is appointed to be a Trustee, he or she will remain a member until his or her appointment as a Trustee terminates.
- 1.7 Membership is terminated if the member concerned:
 - (1) gives written notice of resignation to the Charity;
 - (2) dies;
 - (3) is removed from membership by resolution of the Trustees on the ground that in their reasonable opinion the member's continued membership is harmful to the Charity. The Trustees may only pass such a resolution after notifying the member in writing and considering the matter in the light of any written representations which the member concerned puts forward within 14 clear days after receiving notice;
 - (4) ceases to be a resident of the Charity's accommodation or a user of the Charity's services, if they were a resident of the Charity's accommodation or a user of the Charity's services on admission to membership; or
 - (5) fails to attend two successive Annual General Meetings of the Charity and also fails to give apologies for absence from those Annual General

Meetings and is removed from membership by a resolution of the Trustees.

1.8 Membership of the Charity is not transferable.

2. General Meetings

- 2.1 Members are entitled to attend general meetings either personally or by proxy.
- 2.2 General meetings are called on at least 21 clear days' written notice specifying the date, time and place of the meeting and the business to be discussed. If the meeting is to be an annual general meeting, the notice must say so. The notice must be given to all the members and to the Auditors. A general meeting may be called at shorter notice if:
- (1) in the case of an annual general meeting, all the members entitled to attend and vote agree to the shorter notice (or such lower percentage as is sufficient by law); and
 - (2) in the case of any other meeting, ninety-five per cent of all the members entitled to attend and vote agree to the shorter notice (or such lower percentage as is sufficient by law).
- 2.3 There is a quorum at a general meeting if the number of members present in person or by proxy is at least eight.
- 2.4 The Chair or Vice-Chair or (if the Chair and the Vice-Chair are unable or unwilling to do so) some other member elected by those present presides at a general meeting.
- 2.5 Except where otherwise provided by the Articles or the Companies Act, every issue is decided by a majority of the votes cast.
- 2.6 Except for the chair of the meeting, who has a second or casting vote, every member present in person or by proxy has one vote on each issue.
- 2.7 Except in the case of a resolution to remove a Trustee or the auditors before the expiry of their term, members may pass a valid resolution without a meeting being held. But for the resolution to be valid:
- (a) it must be in writing;
 - (b) in the case of a special resolution it must be Signed by at least 75 per cent of all those members (or their duly authorised representatives) entitled to receive notice of and to attend general meetings;
 - (c) in the case of an ordinary resolution it must be Signed by a majority of all those members (or their duly authorised representatives) entitled to receive notice of and to attend general meetings;
 - (d) it may consist of two or more documents in identical form Signed by members;
 - (e) the passing of the resolution must comply with any other requirements of the law from time to time.

- 2.8 To the extent required by law, the Charity must hold an AGM in every year and not more than fifteen months may elapse between successive Annual General Meetings.
- 2.9 At an AGM the members:
- (1) receive the accounts of the Charity for the previous financial year;
 - (2) receive the Trustees' report on the Charity's activities since the previous AGM;
 - (3) accept the retirement of those Trustees who wish to retire or who are retiring in accordance with these Articles;
 - (4) elect Trustees to fill the vacancies arising;
 - (5) ratify the appointment of members of the Charity;
 - (6) appoint auditors for the Charity;
 - (7) may confer on any individual (with his or her consent) the honorary title of Patron, President or Vice-President of the Charity; and
 - (8) may discuss and determine any issues of policy or deal with any other business put before them by the Trustees.
- 2.10 Any general meeting which is not an AGM is an EGM.
- 2.11 The Trustees may call an EGM whenever they wish. Such a meeting must also be called if not less than ten percent of the members of the Charity request it in writing, subject to the provisions of the Act.
- 2.12 A person holding a proxy may vote on any resolution.
- 2.13 An instrument appointing a proxy shall be in Writing executed by or on behalf of the appointer and shall be in any usual or common form or in such other form as the Trustees may approve. If the appointer does not direct the proxy how to vote on a particular resolution, the proxy may vote as he or she thinks fit. The instrument of proxy shall, unless the contrary is stated in such instrument of proxy, be valid for any adjournment of the meeting as well as for the meeting to which it relates. The instrument appointing a proxy and any authority under which it is executed shall be deposited at the Office or such other place or person as the notice for the meeting shall specify at least 48 hours prior to the general meeting or adjourned meeting (excluding any day that is not a working day).
- 2.14 A vote given or poll demanded by proxy or by the duly authorised representative of a body corporate shall be valid notwithstanding the previous termination of the authority of the person voting or demanding a poll unless notice of the termination was received by the Charity at the office or at such other place at which the instrument of proxy was duly deposited at least 48 hours before the commencement of the meeting or adjourned meeting (excluding any day that is not a working day).

3. The Trustees

- 3.1 The Trustees as charity trustees have control of the Charity and its property and funds.
- 3.2 The Trustees when complete consist of at least eight and not more than twelve individuals, all of whom must be members of the Charity at the date of their appointment and, subject to the provisions of these Articles, during their period of trusteeship.
- 3.3 No one may be appointed as a Trustee unless they are aged 18 years or older.
- 3.4 Every Trustee after appointment or re-appointment must sign a declaration of willingness to act as a charity trustee of the Charity before he or she may vote at any meeting of the Trustees.
- 3.5 Subject to the provisions of these Articles, each Trustee shall be appointed for a period of three years. A retiring Trustee who remains qualified may be re-appointed for a further consecutive term of three years after which such Trustee must not serve in that capacity for at least one year, subject to Article 3.6.
- 3.6 A Trustee who is appointed as Chair, Vice-Chair or Treasurer may have their term of office as a Trustee extended for a further consecutive three year term (to a maximum of 9 years as Trustee) in order for them to serve their term of office as Chair, Vice-Chair or Treasurer.
- 3.7 A Trustee's term of office automatically terminates if he or she:
 - (1) is disqualified under the Charities Act from acting as a charity trustee;
 - (2) is disqualified from being the director of a company under the Company Directors Disqualification Act or the Insolvency Act;
 - (3) is incapable, whether mentally or physically, of managing his or her own affairs;
 - (4) is absent without notice from three consecutive meetings of the Trustees and is asked by a majority of the other Trustees to resign;
 - (5) ceases to be a member (but such a person may be reinstated by resolution passed by all the other Trustees on resuming membership of the Charity before the next AGM);
 - (6) resigns by written notice to the Trustees (but only if at least two Trustees will remain in office);
 - (7) is removed by resolution of the members present and voting at a general meeting after the meeting has invited the views of the Trustee concerned and considered the matter in the light of any such views.
- 3.8 The Trustees may at any time co-opt any member of the Charity who is qualified to be appointed as a Trustee to fill a vacancy in their number, but a co-opted Trustee holds office only until the next AGM.

3.9 A technical defect in the appointment of a Trustee of which the Trustees are unaware at the time does not invalidate decisions taken at a meeting.

3.10 Indemnity of Trustees

3.10.1 The Charity may indemnify any Trustee against any liability incurred by him or her in that capacity to the extent permitted by section 309A of the Companies Act and any other section of the Companies Act from time to time.

3.10.2 Subject to and to the extent permitted by the Companies Act, but without prejudice to any indemnity to which he may otherwise be entitled every Trustee may be indemnified out of the assets of the Charity against all costs and liabilities incurred by him in relation to any proceedings (whether criminal or civil) which relate to anything done or omitted or alleged to have been done or omitted by him as a Trustee save that no Trustee shall be entitled to be indemnified:

- (a) for any liability incurred by him to the Charity or any associated company of the Charity (as defined by the Companies Act for these purposes);
- (b) for any fine imposed in criminal proceedings;
- (c) for any sum payable to a regulatory authority by way of a penalty in respect of non-compliance with any requirement of a regulatory nature howsoever arising;
- (d) for any costs for which he has become liable in defending any criminal proceedings in which he is convicted and such conviction has become final;
- (e) for any costs for which he has become liable in defending any civil proceedings brought by the Charity or an associated company in which a final judgment has been given against him; and
- (f) for any costs for which he has become liable in connection with any application the Companies Act in which the court refuses to grant him relief and such refusal has become final.

3.10.3 Every Trustee may have funds provided to him by the Charity to meet expenditure incurred or to be incurred in any proceedings (whether civil or criminal) brought by any party which relate to anything done or omitted or alleged to have been done or omitted by him as a Trustee, provided that he will be obliged to repay such amounts no later than:

- (a) in the event he is convicted in proceedings, the date when the conviction becomes final;
- (b) in the event of judgment being given against him in proceedings, the date when the judgment becomes final; or
- (c) in the event of the court refusing to grant him relief on any application under the Companies Act, the date when refusal becomes final.

4. Trustees' proceedings

- 4.1 The Trustees must hold at least four meetings each year.
- 4.2 A quorum at a meeting of the Trustees is five Trustees.
- 4.3 A meeting of the Trustees may be held either in person or by suitable electronic means agreed by the Trustees in which all participants may communicate with all the other participants.
- 4.4 The Chair or Vice-Chair or (if the Chair and Vice-Chair are unable or unwilling to do so) some other Trustee chosen by the Trustees present presides at each meeting.
- 4.5 Every issue may be determined by a simple majority of the votes cast at a meeting, but a written resolution signed by all the Trustees (or signed by such number of members as the law from time to time requires) is as valid as a resolution passed at a meeting. For this purpose the resolution may be contained in more than one document and will be treated as passed on the date of the last signature.
- 4.6 Except for the chair of the meeting, who has a second or casting vote, every Trustee has one vote on each issue.
- 4.7 A procedural defect of which the Trustees are unaware at the time does not invalidate decisions taken at a meeting.

5. Trustees' powers

The Trustees have the following powers in the administration of the Charity:

- 5.1 To appoint (and remove) any person (who may be a Trustee) to act as Secretary in accordance with the Companies Act.
- 5.2 Subject to the provisions of Article 3.6, to appoint a Chair, Vice-Chair, Treasurer and other honorary officers from among their number and determine for what period each shall hold office, subject to a maximum period of five years in the case of the Chair and Treasurer and one year in the case of the Vice-Chair or other honorary officers.
- 5.3 To delegate any of their functions to committees consisting of two or more individuals appointed by them. The terms of delegation must be recorded in the minute book. At least two members of every committee must be Trustees and all acts and proceedings of committees must be reported promptly to the Trustees.
- 5.4 To make standing orders consistent with the Memorandum, the Articles and the Companies Act to govern proceedings at general meetings and to prescribe a form of proxy.
- 5.5 To make standing orders consistent with the Memorandum, the Articles and the Companies Act to govern their proceedings and proceedings of Committees.

- 5.6 To make standing orders consistent with the Memorandum, the Articles and the Companies Act to govern the administration of the Charity and the use of its seal (if any).
- 5.7 To establish and amend procedures to assist the resolution of disputes or differences within the Charity.
- 5.8 To exercise any powers of the Charity which are not reserved to a general meeting.

6. Records and Accounts

- 6.1 The Trustees must comply with the requirements of the Companies Act and of the Charities Act as to keeping financial records, the audit of accounts and the preparation and transmission to the Registrar of Companies and the Commission of:
 - (1) annual returns;
 - (2) annual reports; and
 - (3) annual statements of account.
- 6.2 The Trustees must keep proper records of:
 - (1) all proceedings at general meetings;
 - (2) all proceedings at meetings of the Trustees, including the names of the Trustees present, the decisions made at the meeting, and, where appropriate, the reasons for the decisions;
 - (3) all reports of committees; and
 - (4) all professional advice obtained.
- 6.3 Accounting records relating to the Charity must be made available for inspection by any Trustee at any time during normal office hours and may be made available for inspection by members who are not Trustees if the Trustees so decide.
- 6.4 A copy of the Charity's latest available statement of account must be supplied on request to any Trustee or member. A copy must also be supplied, within two months, to any other person who makes a written request and pays the Charity's reasonable costs.

7. Notices

- 7.1 Notices under the Articles may be sent by hand, by post, by leaving it at the address of the member, or by suitable electronic means.
- 7.2 The only address at which a member is entitled to receive notices sent by post is an address in the U.K. shown in the register of members.

- 7.3 Any notice given in accordance with these Articles is to be treated for all purposes as having been received:
- (1) 24 hours after being sent by electronic means or delivered by hand to the relevant address;
 - (2) two clear days after being sent by first class post to that address;
 - (3) three clear days after being sent by second class or overseas post to that address;
 - (4) on being handed to the member personally; or, if earlier,
 - (5) as soon as the member acknowledges actual receipt.
- 7.4 A technical defect in the giving of notice of which the Trustees are unaware at the time does not invalidate decisions taken at a meeting.

8. Conflicts of Interest

- 8.1 Where the duty of a Trustee under section 175(1) of Companies Act 2006 to avoid conflict of interest would otherwise be infringed in relation to a particular transaction or arrangement, the duty is not infringed if:
- (a) the matter in relation to which that duty exists has been proposed to the Trustees at a meeting of the Trustees and has been authorised by the;
 - (b) any requirement as to the quorum of such meeting is met without counting the Trustee in question, or any other interested Trustee; and
 - (c) the matter was agreed to without any such Trustee voting, or would have been agreed to if the vote of any such Trustee had not been counted.
- 8.2 The Trustees shall also observe the rules in the Act, and such other rules as the Board adopts, as to the management of conflicts of duty or interest and to the extent required by law every Trustee shall fully disclose to the Board the circumstances giving rise to any conflict or potential conflict that he has.

9. Dissolution

The provisions of the Memorandum relating to dissolution of the Charity take effect as though repeated here.

10. Interpretation

In the Memorandum and in the Articles, unless the context indicates another meaning:

‘AGM’ means an annual general meeting of the Charity;

‘area of benefit’ means the UK;

'the Articles' means the Charity's articles of association;

'Chair' means the chairman of the Trustees;

'the Charity' means the company governed by the Articles;

'the Charities Act' means the Charities Act 1993;

'charity trustee' has the meaning prescribed by section 97(1) of the Charities Act;

'clear day' means 24 hours from midnight following the relevant event;

'the Commission' means the Charity Commissioners for England and Wales;

'the Companies Act' means the Companies Act 1985 and 1989 and as amended or superseded by subsequent legislation;

'connected person' means any spouse, partner, parent, child, brother, sister, grandparent or grandchild of a Trustee, any firm of which a Trustee is a member or employee, and any company of which a Trustee is a director, employee or shareholder having a beneficial interest in more than 1 per cent of the share capital;

'custodian' means a person or body who undertakes safe custody of assets or of documents or records relating to them;

'the Company Directors Disqualification Act' means the Company Directors Disqualification Act 1986;

'EGM' means an extraordinary general meeting of the Charity;

'financial expert' means an individual, company or firm who is authorised to give investment advice under the Financial Services and Markets Act 2000;

'financial year' means the Charity's financial year;

'firm' includes a limited liability partnership;

'indemnity insurance' means insurance against personal liability incurred by any Trustee for an act or omission which is or is alleged to be a breach of trust or breach of duty, unless the Trustee concerned knew that, or was reckless whether, the act or omission was a breach of trust or breach of duty;

'Insolvency Act' means the Insolvency Act 1986;

'material benefit' means a benefit which may not be financial but has a monetary value;

'member' and 'membership' refer to company membership of the Charity;

'Memorandum' means the Charity's Memorandum of Association;

'month' means calendar month;

'nominee company' means a corporate body registered or having an established place of business in England and Wales;

'the Objects' means the Objects of the Charity as defined in clause 3 of the Memorandum;

'Office' means the registered office of the Charity;

'Secretary' means the company secretary of the Charity;

'Signed' shall include faxes of signatures and other forms of authentication that are permitted by law;

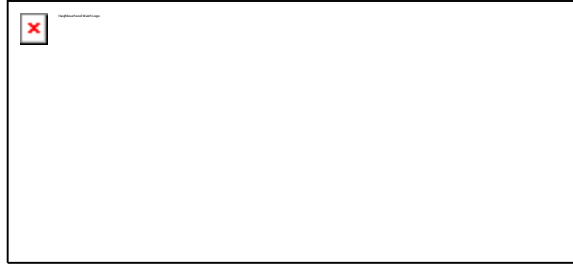
'taxable trading' means carrying on a trade or business for the principal purpose of raising funds and not for the purpose of actually carrying out the Objects, the profits of which are subject to corporation tax;

'Trustee' means a director of the Charity and 'Trustees' means the directors;

'written' or 'in writing' means written, printed or lithographed or partly one and partly another, and other ways of showing and reproducing words in a visible form including by e-mail or fax (to the extent legally permissible);

'year' means calendar year.

- 10.2 Expressions defined in the Companies Act have the same meaning.
- 10.3 References to an Act of Parliament are to that Act as amended or re-enacted from time to time and to any subordinate legislation made under it.



Neighbourhood Watch.

Neighbourhood Watch schemes are run by their members through a chosen co-ordinator, this volunteer resident co-ordinator supervises the scheme and liaises with the police.

It must be recognised that the scheme is a community initiative, which is supported by the police, not run by them, so success depends on what the members make of it.

Neighbourhood Watch provides a way for local people to play an important part in addressing the balance of their neighbourhood and making their communities safer

The co-ordinators role is to set up and maintain a Neighbourhood Watch scheme within a specific area. They will need to contact the Crime Prevention Officer at the nearest Police station that will clarify what is involved and the initial steps to take. Whilst each crime prevention co-ordinator may develop specific procedures, the following are suggested as the main duties, which the co-ordinator will need to manage.

1. Encourage vigilance amongst scheme members and encourage the reporting of suspicious incidents to the police.
2. Receive crime information from the Neighbourhood Watch Ringmaster messaging system and distribute this to members of the scheme.
3. Encourage members of the scheme to actively partake in crime prevention measures such as property marking and installing security devices.
4. Keep a check on vulnerable households.
5. Circulate newsletters and other relevant information to the members.
6. Welcome newcomers to the area and invite them to be part of the scheme.

Once a co-ordinator has been chosen/volunteered they along with their local Safer Neighbourhood Officers and Crime Prevention Officer set objectives for the scheme. Through this, activities will be planned to enable these targets to be met and for resources to be identified that will enable each scheme to carry out these objectives.

Enclosed is an example Watch Scheme Agreement, this is what is filled out by the co-ordinator with the support of the police to confirm the chosen objectives this will enable each scheme to be able to focus on what they wish to achieve, this can be altered should certain objectives be completed.

Also enclosed is a template letter that can be distributed by the co-ordinator to register interest from neighbours/fellow residents.

BOROUGH X SAFER NEIGHBOURHOODS BOARD PERFORMANCE SUMMARY

RECORDED CRIME (UPDATED MONTHLY)

Performance is for rolling year to date (XXXX) compared to the same 12-month period last year.

Figure 1: MPS recorded crime in Borough X (add data period)

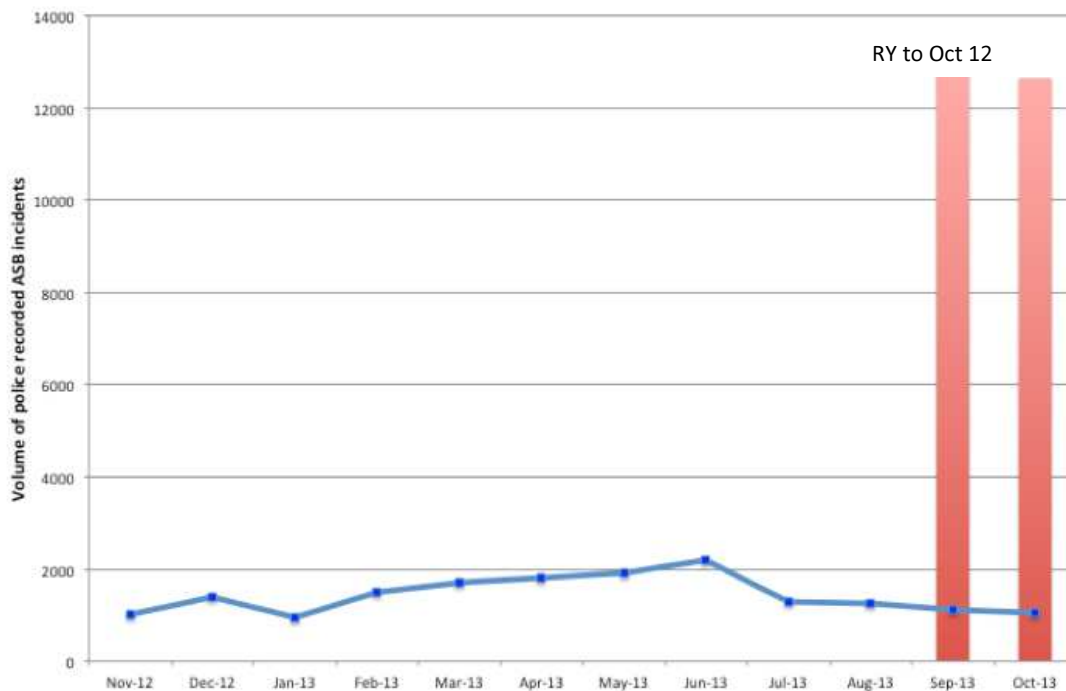
Crime type	XXXX	XXXX	% change	MPS % change
Total Notifiable Offences				
MOPAC priority offences				
Violence with injury				
Robbery				
Burglary				
Theft from the person				
Theft of motor vehicle				
Theft from motor vehicle				
Vandalism (criminal damage)				
Other crime				
Personal robbery				
Residential burglary				
Knife crime				
Gun crime				
Homicide				
Serious Youth Violence				
Youth violence				
Rape offences				
Domestic violence				
Homophobic crime				
Racist and religious hate crime				

Source: Metropolitan Police Service (MPS)

ANTI SOCIAL BEHAVIOUR (ASB) (UPDATED MONTHLY)

- ASB at borough level may be reported to a number of different partners, for example the police, Safer Neighbourhoods Team (SNT), local authority or Registered Social Landlords.
- Figure 2 below shows the volume of centrally police recorded ASB incidents, not including those incidents reported to SNTs.
- This data does not represent the total volume of ASB in Borough XX

Figure 2: MPS recorded ASB incidents in Borough XX (add data period) (DUMMY DATA)



Source: MPS

PUBLIC CONFIDENCE (UPDATED QUARTERLY)

Confidence in borough policing is measured via the percentage of respondents answering ‘excellent’ or ‘good’ to the question in the MPS Public Attitude Survey (PAS): “Taking everything into account how good a job do you think the police in this area are doing?”

Most recent (add data period) PAS results in Borough X show confidence currently at XX% (comment on change compared to previous 12 months).

This is (comment on position compared to MPS average of XX%) and ranks XX for borough confidence levels in the MPS.

VICTIM SATISFACTION (UPDATED QUARTERLY)

Satisfaction with borough policing is measured via the percentage of respondents answering 'completely', 'very' or 'fairly' to the question in the MPS User Satisfaction Survey (USS): "Taking the whole experience into account, are you satisfied, dissatisfied or neither with the service provided by the police in this case?"

Most recent (add data period) USS results in Borough X show satisfaction currently at XX% (comment on change compared to previous 12 months).

This is (comment on position compared to MPS average of XX%) and ranks XX for borough satisfaction levels in the MPS.

The gap between satisfaction levels of white and Black and Minority Ethnic (BME) victims in Borough X is XX. The MPS average is XX%.

COMPLAINTS AGAINST BOROUGH X OFFICERS (UPDATED MONTHLY/QUARTERLY)

To include:

- Volume of complaints received
- Type of complaints received
- How complaints have been discharged
- Time taken to reach resolution

COMPLAINTS FROM VICTIMS IN BOROUGH X (UPDATED MONTHLY/QUARTERLY)

To include:

- Volume of complaints received
- Type of complaints received

- How complaints have been discharged
- Time taken to reach resolution

INDEPENDENT CUSTODY VISITOR (ICV) SCHEME (UPDATED XX)

See appendix A for the most recent (add date) ICV report (add date).

STOP AND SEARCH (UPDATED MONTHLY)

See appendix B for the most recent (add date) stop and search monitoring mechanism and STOP IT report

FURTHER SOURCES OF INFORMATION

Name	Content	Weblink
MPS crime mapping	Crime count and rate by borough, ward and nearby borough; police station location by borough	http://maps.met.police.uk/
London Dashboard	Police officer strength by borough; fear of crime by borough	http://data.london.gov.uk/london-dashboard
London Census	Most recent Census population data by borough	http://data.london.gov.uk/census
London borough profiles	Range of headline data by borough covering demographic, economic, social and environmental issues.	http://data.london.gov.uk/datastore/package/london-borough-profiles
Her Majesty's Inspectorate of Constabulary (HMIC) Crime and Policing Comparator	Recorded crime, ASB, quality of service, finances and workforce numbers for all police forces in England and Wales	http://www.hmic.gov.uk/crime-and-policing-comparator/

APPENDIX A: INDEPENDENT CUSTODY VISITOR (ICV) SCHEME REPORT

APPENDIX B: STOP AND SEARCH MONITORING MECHANISM AND STOP IT REPORT

M O P A C

MAYOR OF LONDON
OFFICE FOR POLICING AND CRIME

Safer Neighbourhood Boards

Natasha Plummer
Head of Engagement
Mayor's Office for Policing and Crime

New Context - New Approach

- The creation of MOPAC in January 2012
- MOPAC's new mission
- The need for more coherent structures

The Mayoral Vision – Giving Londoners a greater voice

- A forum for local accountability in policing and community safety
- The apex of the wider community-police engagement landscape at borough level
- A mechanism for identifying local issues and providing feedback to MOPAC and other partners

Safer Neighbourhood Boards

- **Key Aim 1 –**

to have a broad remit to reflect MOPAC's broader responsibilities, respecting the view that local people will know best what is needed at the local level

Safer Neighbourhood Boards

- **Key Aim 2 –**

to ensure communities are more closely involved in problem solving and crime prevention

Safer Neighbourhood Boards

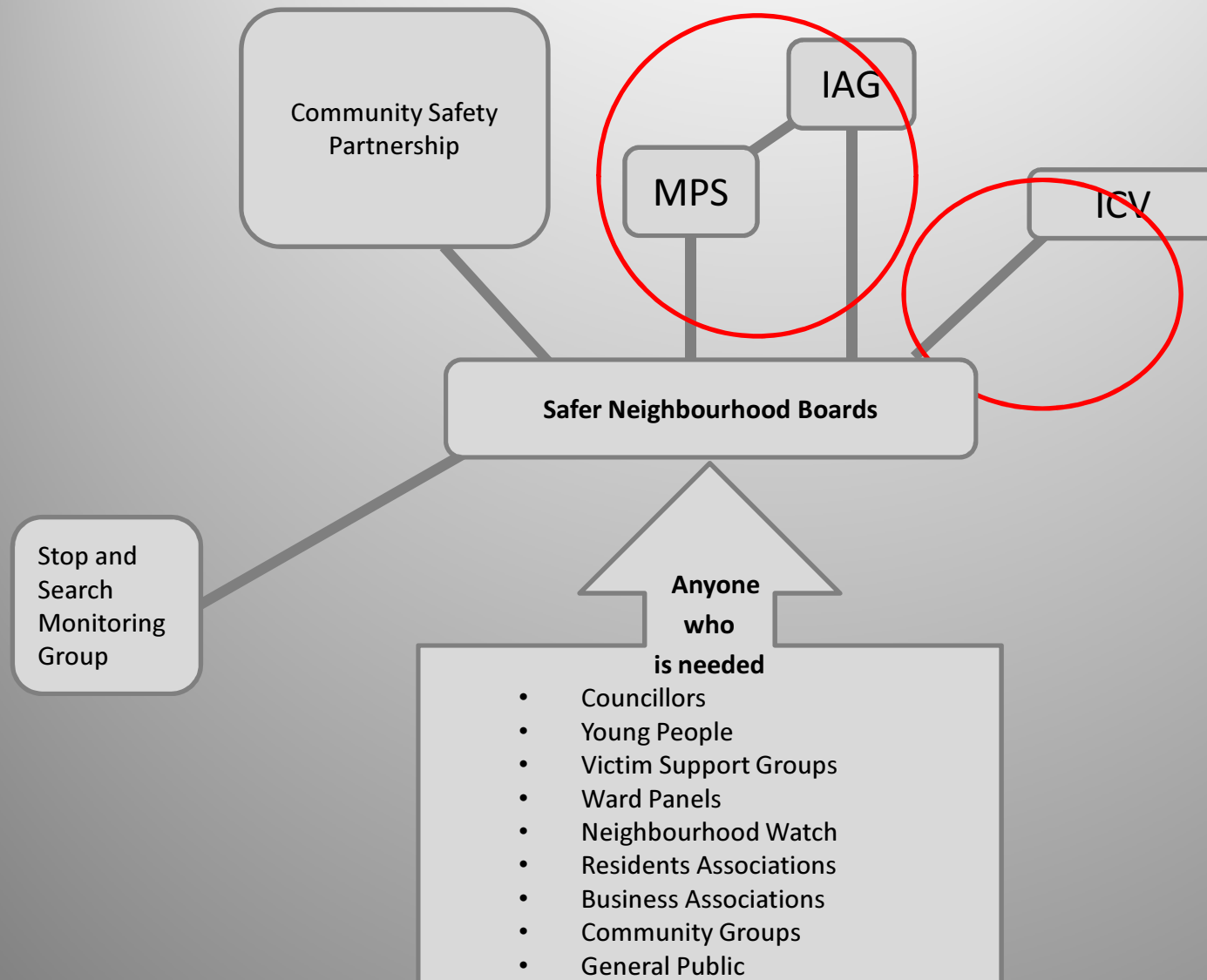
- **Key Aim 3 –**

to have greater reach and ensures a more frequent refresh of ideas and views

Safer Neighbourhood Boards

- **Key Aim 4 –**
to achieve greater coherence between different engagement mechanisms to provide greater public accountability in policing and crime reduction

Improved arrangements



Safer Neighbourhood Boards

- **Key Aim 5 –**

to make more efficient use of resources to deliver value for money and target funds at tackling issues of local concern and crime prevention.

Timescales

- Phase 1 - Local discussions and development of borough proposals
- Phase 2 – proposals submitted to MOPAC
- Phase 3 – MOPAC confirms the proposals and borough moves into implementation

MOPAC Support/Governance Process

- You are in a good position to agree your local proposal for submission
- Ongoing support and advice is available from MOPAC

Your key contact is:

Naomi Simpson, Programme Manager

Telephone 0207 983 5662

Email naomi.simpson@mopac.london.gov.uk

Current LCPCG	Future SNB
<p>Approx 100+ membership consisting of Local Community and Faith Groups, who each have one voting delegate or named deputy, and various statutory members such as MPs, Councillors and Police, some of whom do not exercise their right to vote.</p> <p>A mailing list of interested individual members of the public is also kept, as well several hundred Facebook group members and 720+ followers on Twitter</p>	<p>LCPCG Community and Faith Groups will transfer onto a Register of Affiliated Groups, whose membership will elect the SNB Community Members. The Register will be open for new organisations to sign up to.</p> <p>A mailing list of interested individuals will also be kept.. The Board should have Twitter/Facebook accounts.</p>
<p>The LCPCG has several sub groups including a Stop and Search Group, a Hate Crime Working Party and a Ward Panel Forum of Ward Panel Chairs and Vice Chairs</p>	<p>Proposed that there are no sub groups directly under the new SNB. The Stop and Search Group and the Hate Crime Working Party will come under the Performance and Delivery Board – a sub-group of the Safer Lewisham Partnership – and the Ward Panel Forum will be administrated by Lewisham Police. However, they will refer to SNB as appropriate.</p>
<p>The LCPCG Strategy Group consists of a</p> <ul style="list-style-type: none"> • Chair, • Vice Chair, • Treasurer and • 6 Community members <p>who are elected annually from and by LCPCG membership organizations named representatives.</p> <p>Other Strategy Group members include</p> <ul style="list-style-type: none"> • The Chair of LCPCG’s Stop and Search Scrutiny Group • The Chair of LCPCG’s Ward Panel Forum • A representative from the Safer Lewisham Partnership Board. • The Chair of the Police Independent Advisory Group (IAG) was co-opted onto the Strategy Group in early 2013. • Borough Commander or representative • Head of Crime Reduction Service <p>The Strategy Group is able to co-opt new members as required</p>	<p>Board Membership will consist of representatives from named voluntary and statutory organisations and elected community representatives as follows</p> <ul style="list-style-type: none"> • 6 Community members • Chair of the Stop and Search Group – must be a community member. • Chair of Ward Panel Chairs and/or a panel member from each of the 3 cluster groups if appropriate • Chair of Lewisham IAG • Chair of Lewisham ICV • A Lewisham Councillor • A young person appointed by Lewisham’s Young Mayor • Chair of the Hate Crime Working Party – must be a community member. • A representative from Victim Support <p>Community members will be elected by representatives from the Register of Affiliated Groups from the Register/IAG members/ SNT Panel Members. The Board will elect its Chair and Vice Chair.</p>

Current LCPCG	Future SNB
<p>A minimum of 5 public meetings a year, including the AGM, plus hosting the Council's annual Strategic Assessment.</p>	<p>There will be 4 meetings a year – one of which will act as an AGM. These will be held in public. The SNB will host a MOPAC challenge when requested.</p>
<p>LCPCG's Public Meetings are themed with a guest speaker They also include regular reports from</p> <ul style="list-style-type: none"> • the Borough Commander, who also provides current crime statistics, • the Head of Crime Reduction and Supporting People • the Chair of the LCPCG and • the Chair of the Stop and Search Group. <p>The public are invited to question all speakers.</p>	<p>It is proposed that the Board focus on the following areas:</p> <ul style="list-style-type: none"> • Monitoring public complaints – looking at trends/issues and actions (data to be provided by Lewisham police) • Work with the Partnership's Strategic Assessment process to help inform and shape partnership and policing priorities in the borough. • Review Stop and Search Community Monitoring. (data to be provided by Lewisham Police) • Monitoring crime performance and community confidence. (data to be provided by MOPAC) • Review the system of custody visiting (report from the lead for ICV) • Monitoring the work/performance of ward panels • Supporting Neighbourhood Watch • Playing a significant role in Community Payback • Access the SNB Fund to support local engagement and crime prevention projects. <p>There should be an agenda item which allows the public to be updated on current policing changes and initiatives in the borough and provides an opportunity to ask questions of the Borough Commander.</p>
<p>The LCPCG is administered by the part-time LCPCG Coordinator, who is paid at a professional rate.</p>	<p>Limited funding will be available to allow 12.5 hours a week paid at the level of the London Living Wage.</p> <p>Proposed that the funding made available will be provided to a voluntary sector or other organisation to administer the board</p>



Lewisham Borough Commander

Chief Superintendent Russell Nyman

(LCPCG – December 2013)

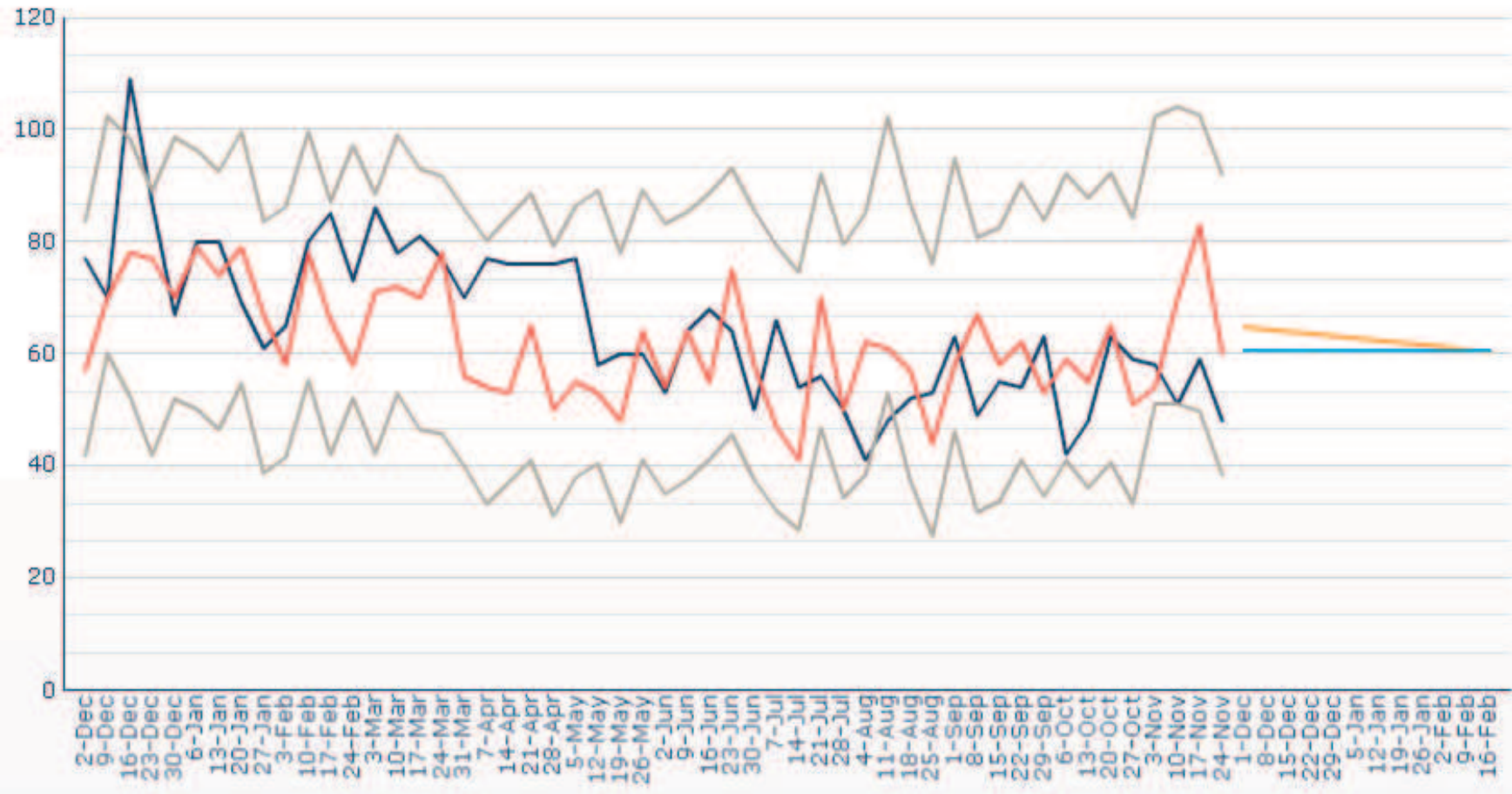


**METROPOLITAN
POLICE**

TOTAL POLICING



Burglary (total)

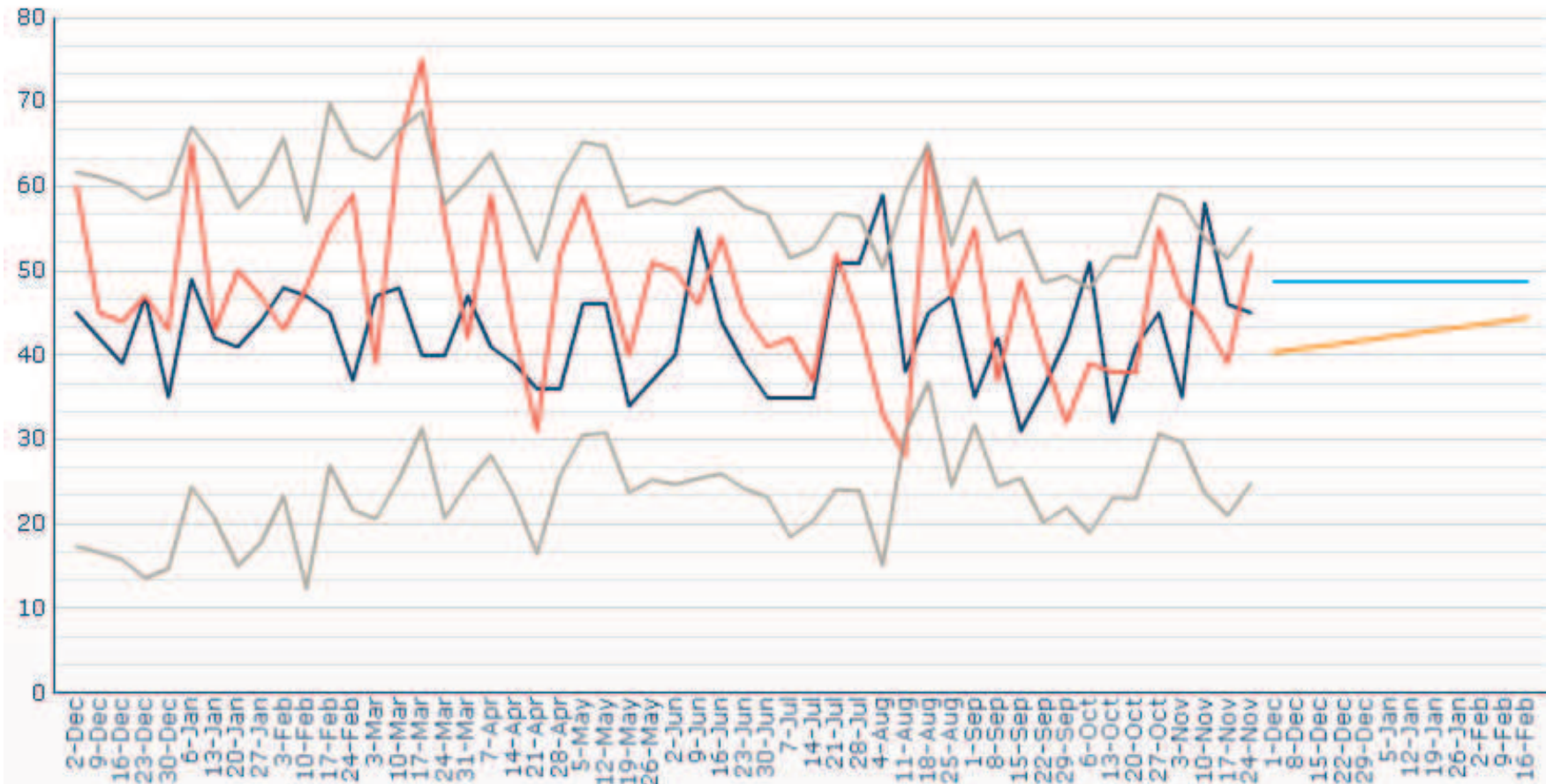


**METROPOLITAN
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TOTAL POLICING



Criminal Damage

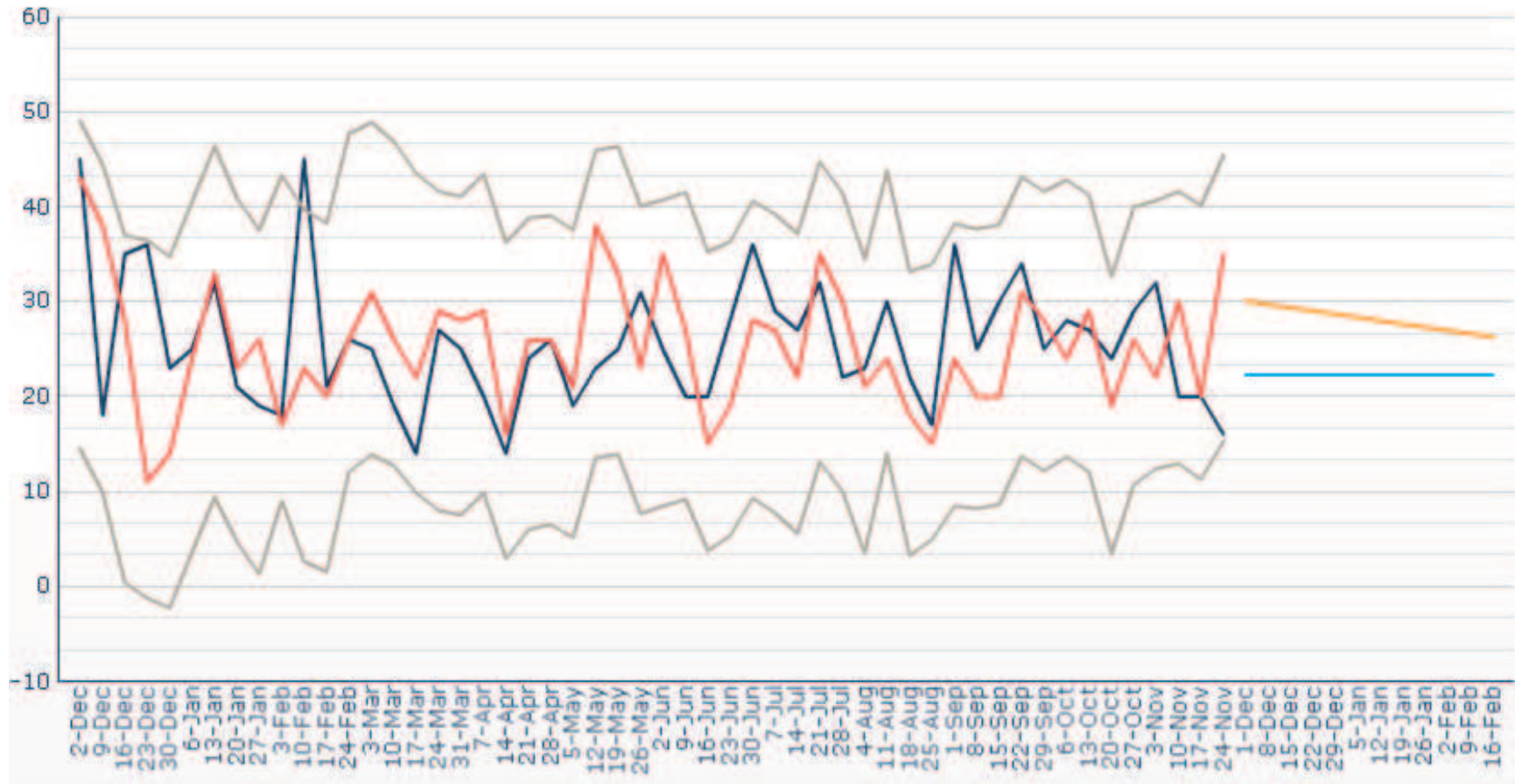


**METROPOLITAN
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TOTAL POLICING



Robbery (total)

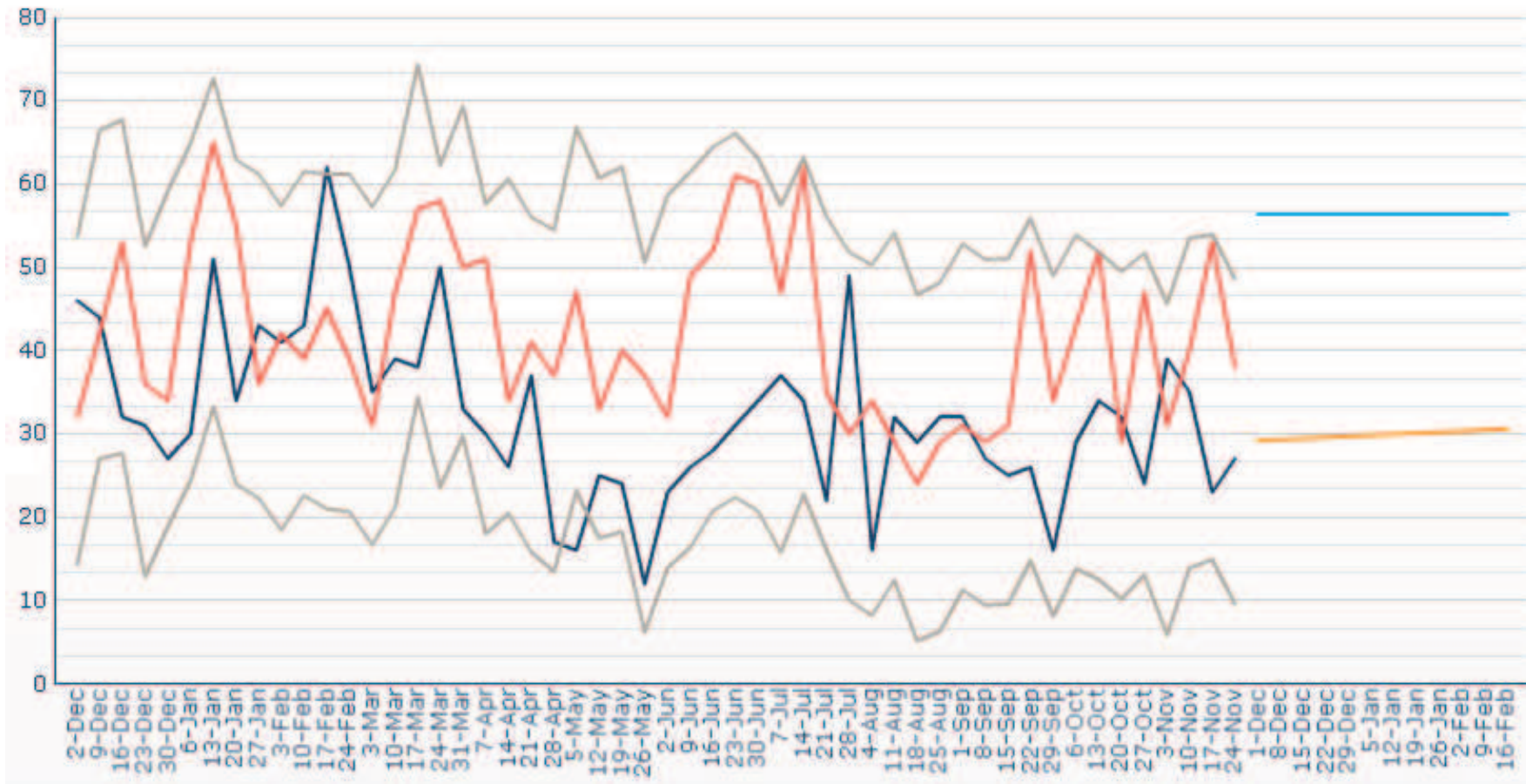


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TOTAL POLICING



Theft From MV

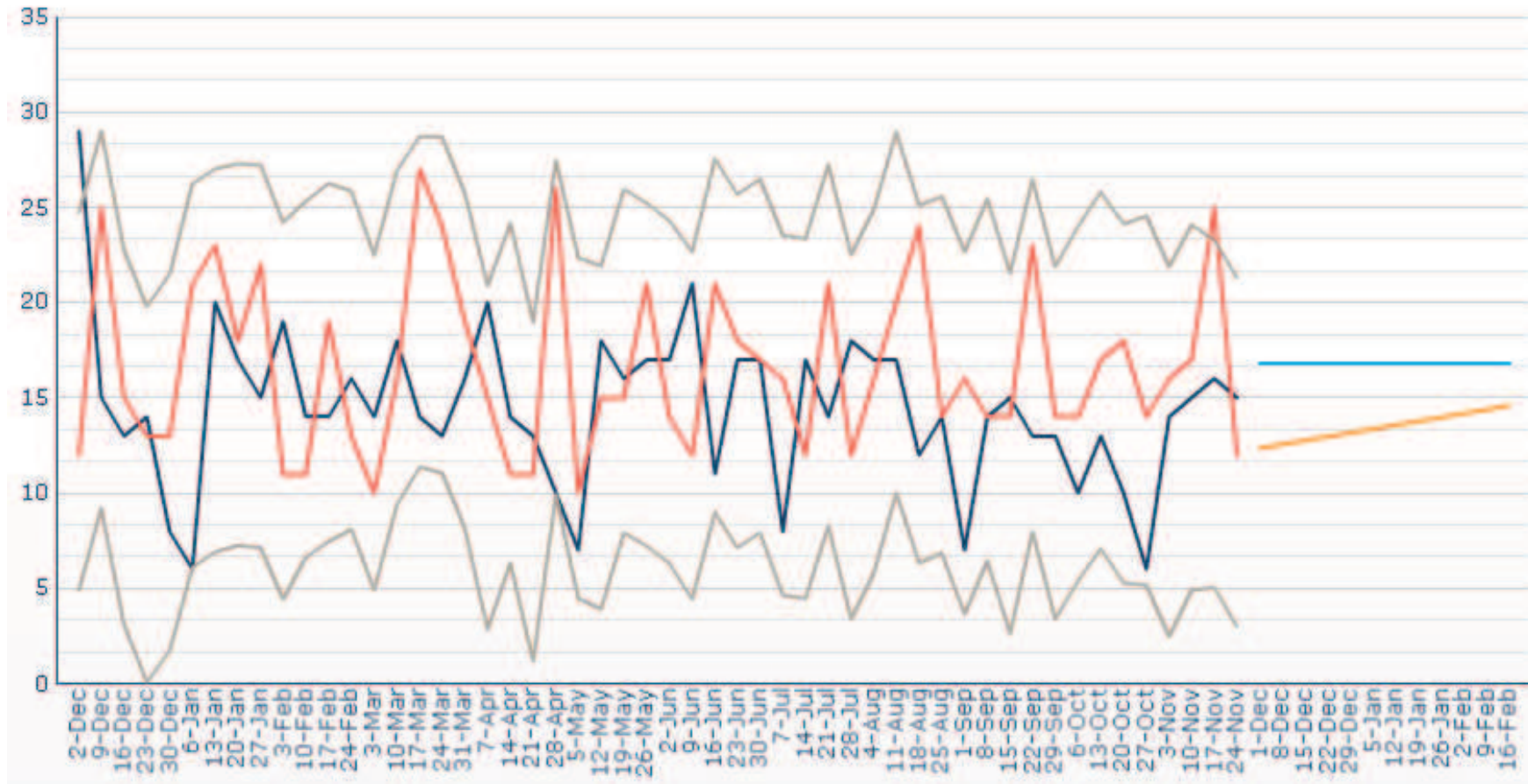


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Theft/Taking Of MV

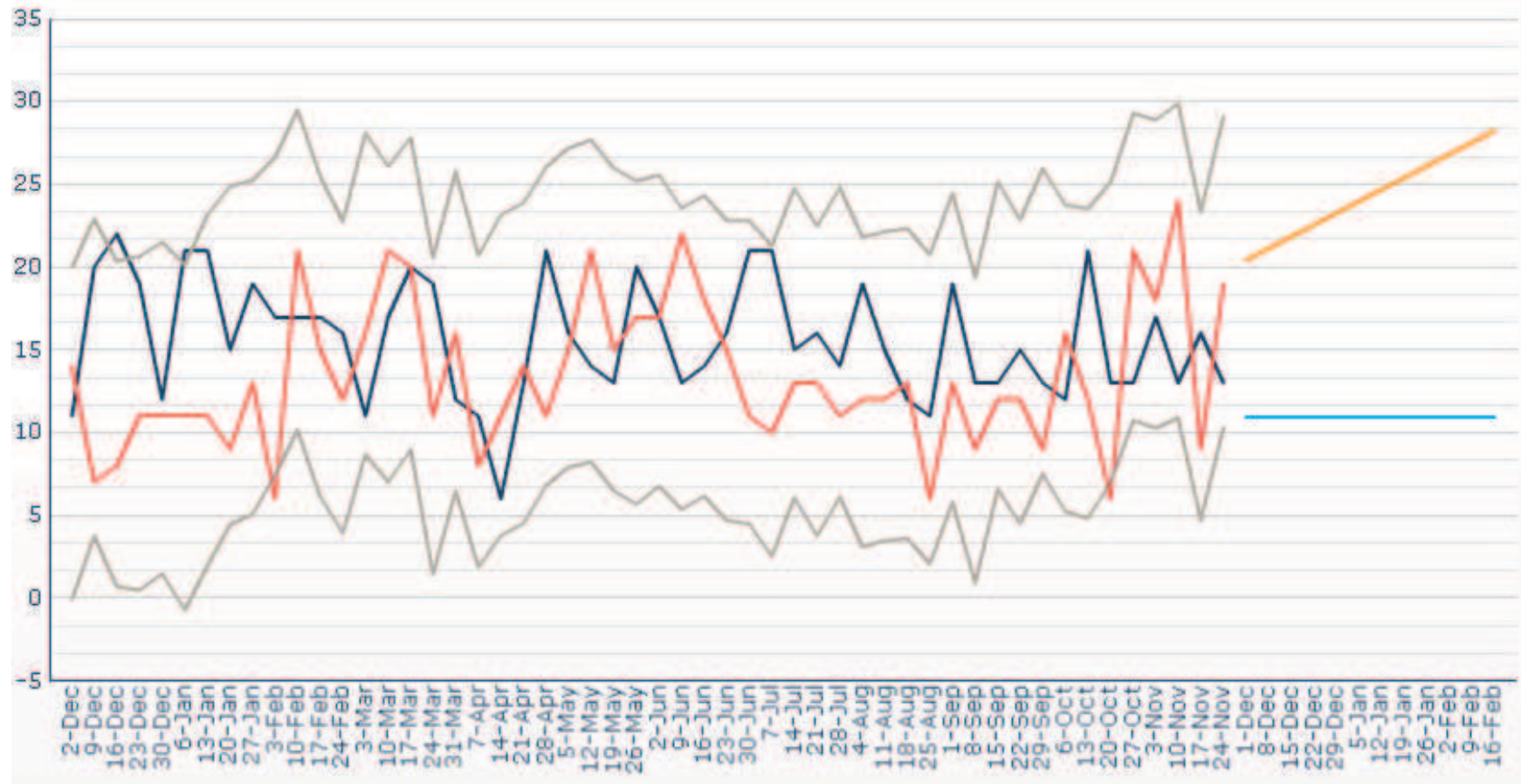


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TOTAL POLICING



Theft From Person

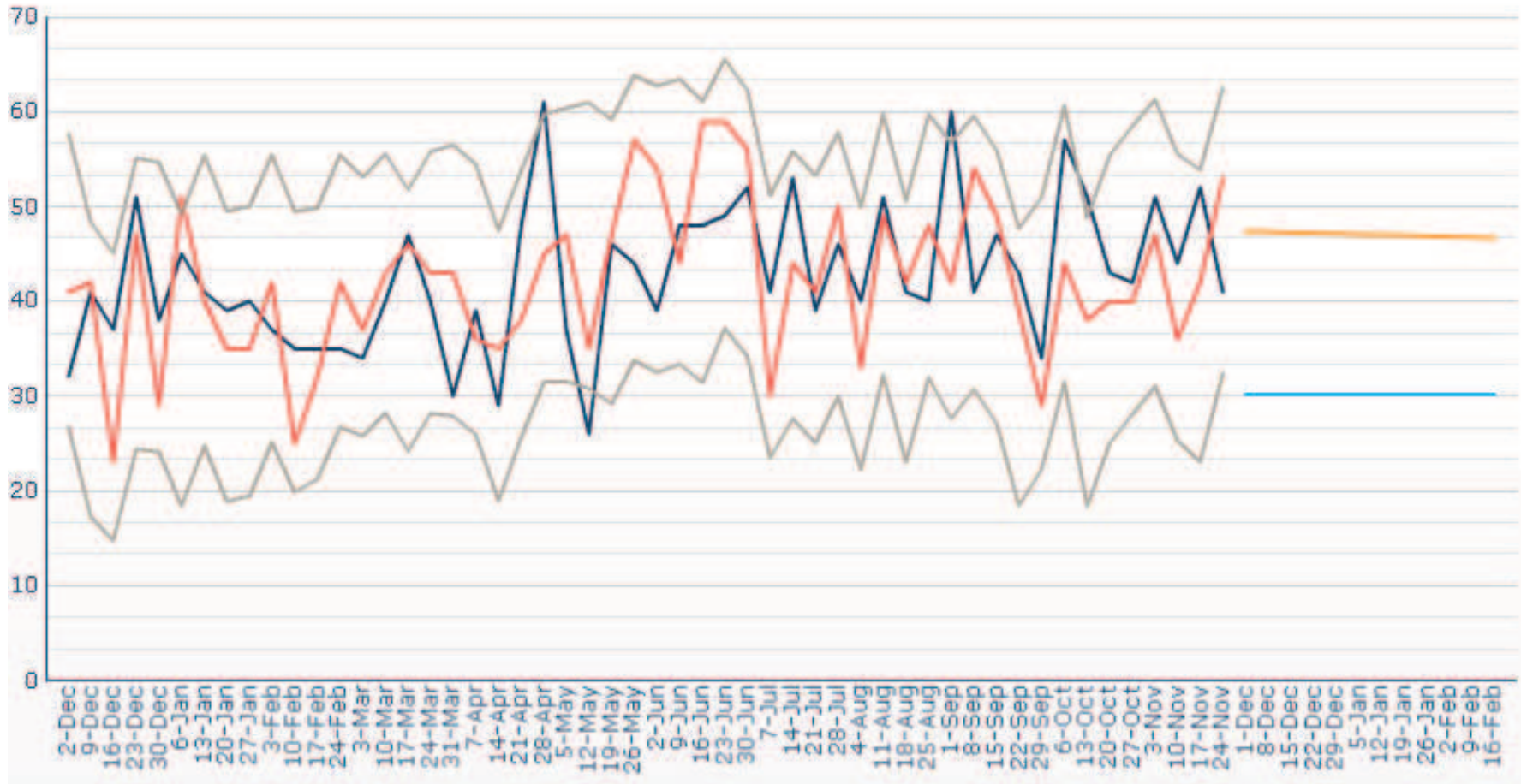


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Violence With Injury



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POLICE**

TOTAL POLICING



Gun crime	+19%
Knife crime	+6.1%
Domestic violence	-4.1%

August to October 2013



**METROPOLITAN
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Taser usage by Lewisham Borough Officers



During the last three months (*September, October and November*) Lewisham Borough Officers have used taser on the following occasions

- Number of occasions where the taser has been drawn **4**
- Number of occasions where the taser has been aimed (red dot) **4**
- Number of occasions where the taser has been fired **0**





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POLICE

TOTAL POLICING



Supplementary Information

LCPCG public meeting on 3rd December 2013



Lewisham Community Police Consultative Group

LCPCG has its own web page, www.lewisham.gov.uk/LCPCG and there is an online archive of meeting papers from recent here <http://goo.gl/ONNNv0> We also have an active Twitter account www.TWITTER.com/@LewishamCPCG and a Facebook 'group' <http://goo.gl/pml1mj>

Safer Neighbourhood Boards

Safer Neighbourhood Boards (SNBs) were first proposed in Boris Johnson's Mayoral Crime Manifesto, on 2nd April 2012. This was originally available on <http://www.backboris2012.com/crime> but can still be found here <http://www.theguardian.com/politics/boris-johnson-2012-crime-manifesto>

MOPAC published their "Safer Neighbourhood Board Guidance" on 24 October 2013.
<https://www.london.gov.uk/priorities/policing-crime/mission-priorities/community-engagement>

The London Assembly, who hold Boris Johnson to account have produced a report on SNBs
<https://www.london.gov.uk/media/assembly-press-releases/2013/08/end-confusion-over-safer-neighbourhood-boards-assembly-tells>

LCP2, the umbrella group for CPEGs like LCPCG, have also published information <http://safer-london.info/11.html>

Safer Lewisham Partnership

More details about the Safer Lewisham Partnership are available online including minutes and agendas of their board meetings http://www.lewishamstrategicpartnership.org.uk/partnership_safer.asp

Lewisham Police and local Crime Figures

Lewisham Police also have special web pages and met.police.uk/Borough/Lewisham
2 popular Twitter accounts www.TWITTER.com/@MPSBrockleySgt and [@MPSLewisham](http://www.TWITTER.com/@MPSLewisham)

Latest crime figures from the Met website will be uploaded as separate documents shortly before the meeting, but can be found online here <http://www.met.police.uk/crimefigures/index.php> and are updated monthly.

Basic Public Confidence figures are published here www.met.police.uk/confidence/lewisham.html
Latest detailed MPS Confidence and Satisfaction summary, July 2013
http://www.met.police.uk/about/documents/lvc_quarter_1_13_14.pdf

Street and ward level crime figures are published for all areas here <http://www.police.uk/>
Excel sheets with detailed information on crime figures can be downloaded from
MPS website here: <http://maps.met.police.uk/tables.htm>
Greater London Authority <http://data.london.gov.uk/taxonomy/organisations/mps>

Stop and Search

There is a separate website for the LCPCG Stop & Search Scrutiny group www.lewishamstopandsearch.co.uk
The Met publish monthly Stop and Search figures for the borough and the whole of London, as well as policy documents and checklists used by frontline officers. These can be found on line at
http://www.met.police.uk/foi/units/stop_and_search.htm

Independent Custody Visitors (ICVs)

Information on what ICVs do and how you can get involved <http://www.london.gov.uk/priorities/policing-crime/mission-priorities/community-engagement/independent-custody-visitors>



Crime Figures

Latest Crime Figures for Lewisham

Number of Offences	October 2013 (month)		October 2012 (month)	
	Lewisham	Met Total	Lewisham	Met Total
Total Crimes	1,894	61,277	2,085	66,473
Homicide	0	8	0	8
Violence Against the Person (Total)	574	13,089	439	12,579
Rape	16	323	6	317
Other Sexual	23	600	36	633
Robbery (Total)	120	2,509	110	2,936
Robbery (Person)	107	2,353	101	2,699
Robbery (Business)	13	156	9	237
Burglary (Total)	235	7,490	254	8,000
Burglary Residential	171	4,857	164	5,307
Burglary Non-Residential	64	2,633	90	2,693
Gun Crime	11	116	6	118
Motor Vehicle Crime	180	7,941	256	7,819
Domestic Crime	189	4,726	164	4,169
Racist & Religious Hate Crime	15	736	21	782
Homophobic Crime	4	90	3	78
Anti-Semitic Crime	0	17	0	7
Islamophobic Crime	0	49	0	34

Ward Data

[Click for ward data](#)




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Crime Figures

Latest Crime Figures for Lewisham

Number of Offences	fy 2013 to October (ytd)		fy 2012 to October (ytd)	
	Lewisham	Met Total	Lewisham	Met Total
Total Crimes	13,259	413,562	14,599	461,637
Homicide	2	63	3	60
Violence Against the Person (Total)	3,731	88,512	3,554	91,604
Rape	96	2,253	79	1,786
Other Sexual	157	4,143	163	3,958
Robbery (Total)	788	17,641	764	20,839
Robbery (Person)	721	16,514	694	19,451
Robbery (Business)	67	1,127	70	1,388
Burglary (Total)	1,803	48,007	1,737	51,831
Burglary Residential	1,336	29,722	1,170	32,936
Burglary Non-Residential	467	18,285	567	18,895
Gun Crime	60	986	81	1,118
Motor Vehicle Crime	1,271	50,078	1,726	53,253
Domestic Crime	1,285	31,714	1,219	29,332
Racist & Religious Hate Crime	179	5,615	194	6,058
Homophobic Crime	35	680	23	709
Anti-Semitic Crime	1	92	2	110
Islamophobic Crime	9	406	7	232

Ward Data

[Click for ward data](#)

